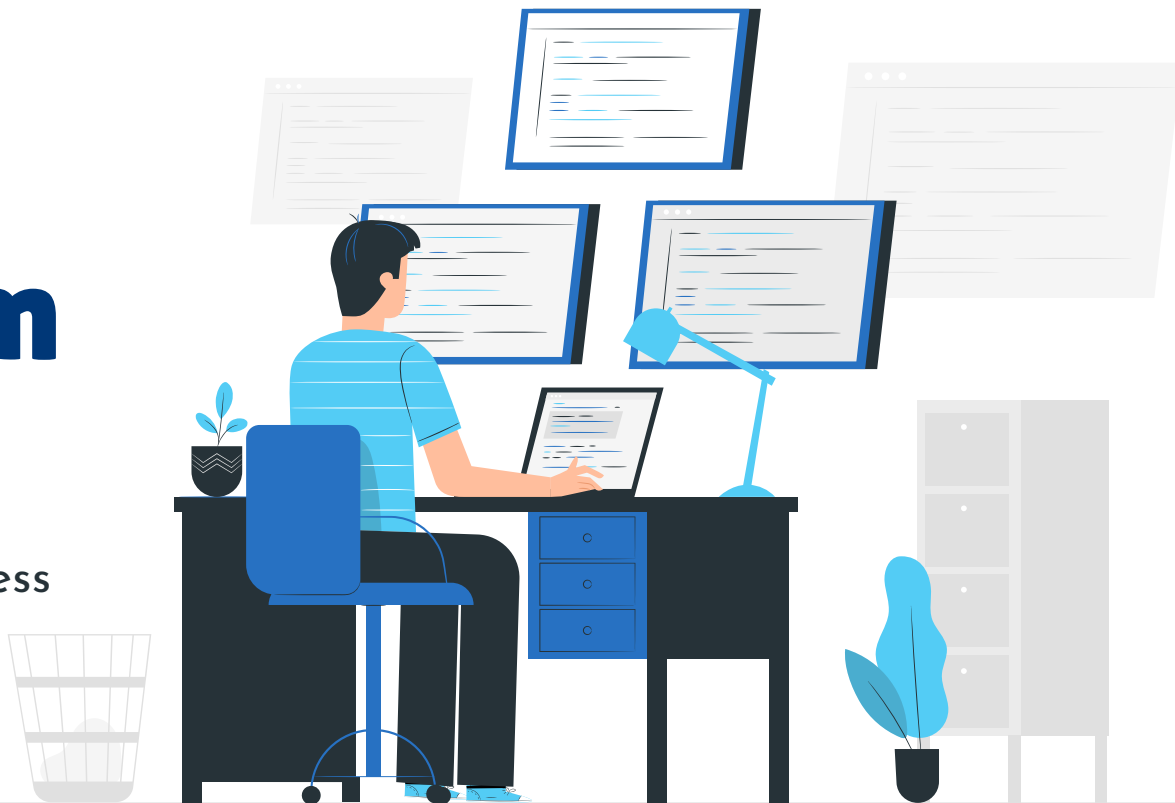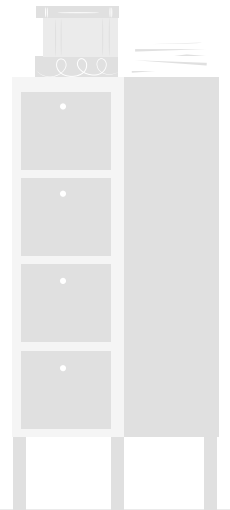# Online consultation system

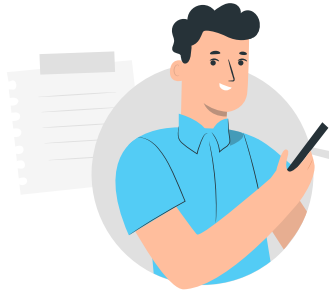Your customer will have access to you all the time and everywhere.

This system is an online consultation service where customers could ask their questions from your doctors by the application. They could check their messages anytime in any location, and you can answer them as quickly as possible. It's unnecessary to make an appointment to talk together, so doctors could get a response when they have the time.

What is this system?

With this system

Distance
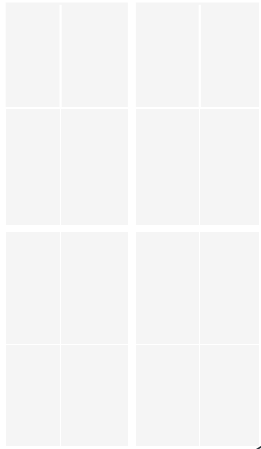Customers could contact their doctors from wherever they live

Time
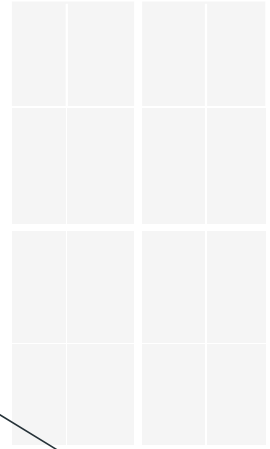Patients could access your doctors any time they need

Pay as they need
Your customers could pay you as the amount of they needs

Raznameh
GROUP

Your target

Your customers
Your current customers could be your first target, and you could be in touch with your customers when they need you.
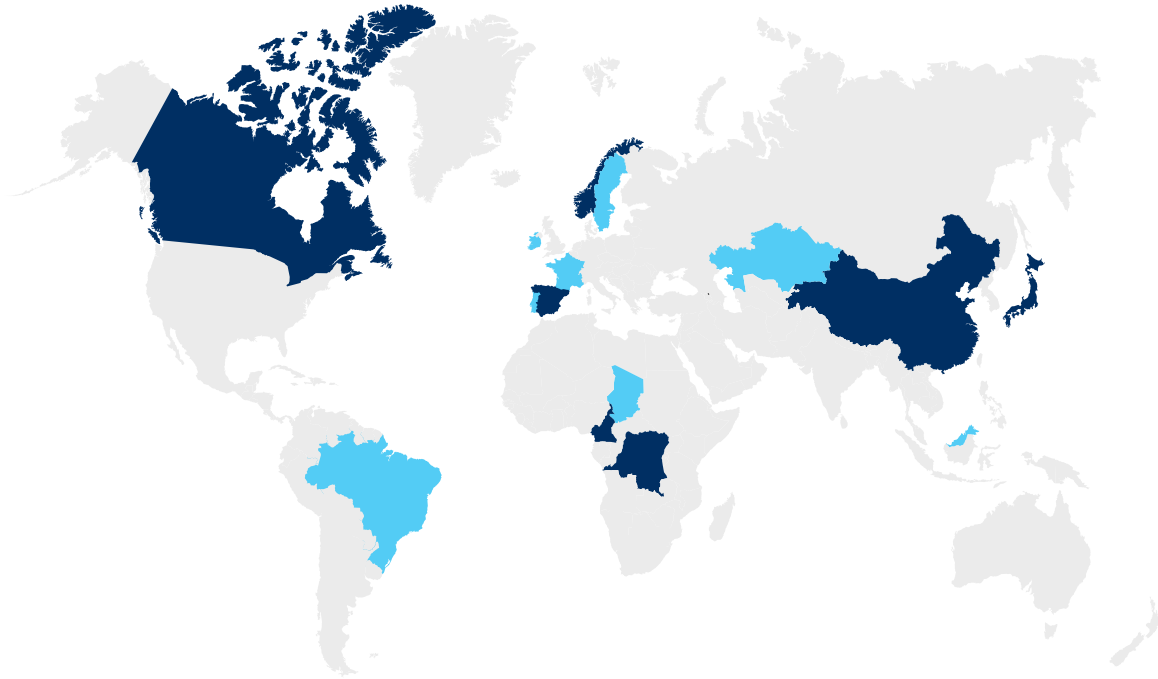
Companies
You could define a different attractive consultation package for an organization that wants to add value to their employee's life. They could prepayment you, and the company's employee could use it during the time.

All the society
You could promote your system on the market and attract new customers to your own business.

What should be the scope of your activity

With this business model, your first target could be entire country. The second target could be countries that speak with your language, with a similar culture. The third target could be the whole world and everyone who needs help. You could choose your target then begin promoting and expanding your business or this application could just add value to your business.
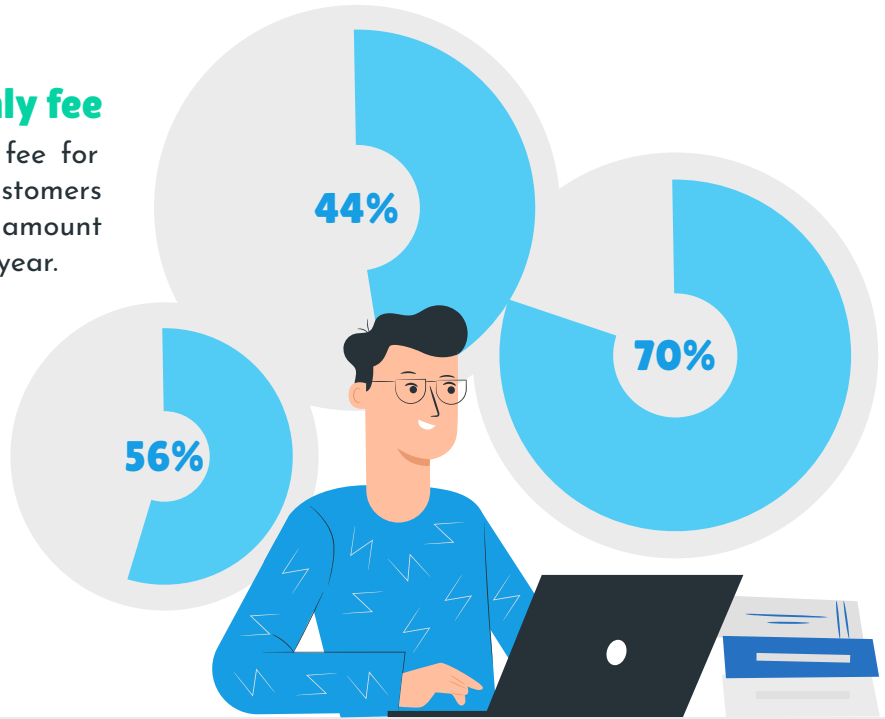
You could define different plans

Monthly fee

You could define a monthly fee for your services, and the customers could use it to have a fixed amount of consultation per month or year.

44%

Package

You could define other packages with various benefits and values with getting a prepayment from the clients.

70%

Pay per questions

They have to charge their account for each question and small talk with you with a limited time based on their payments.
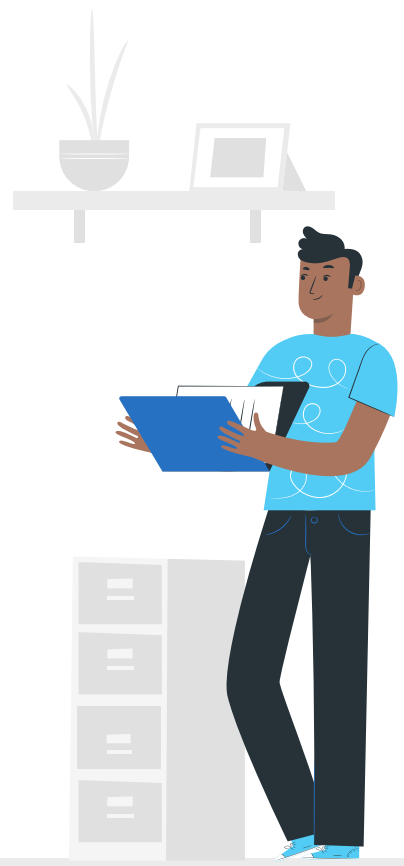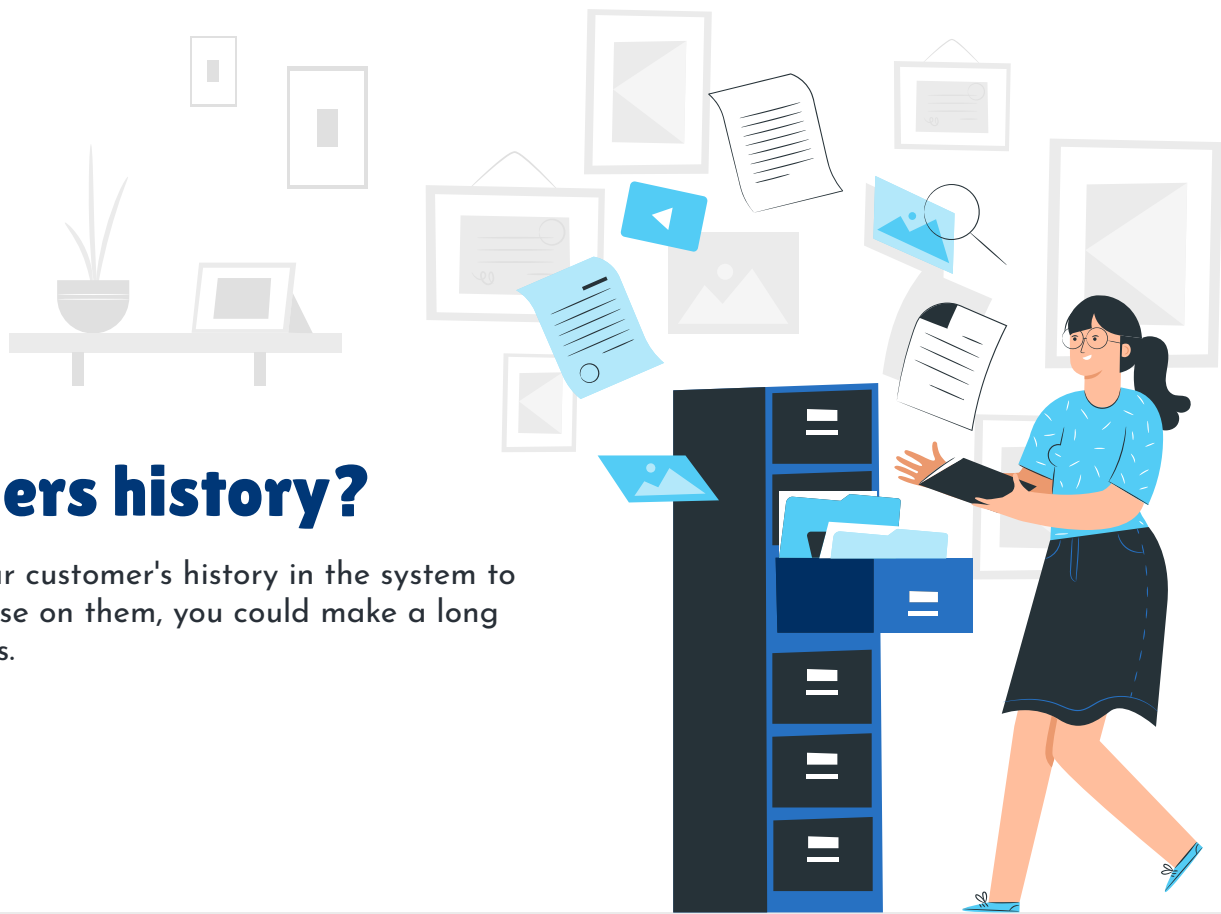
56%

Publishing content?

One of the essential marketing tools is content. With the right content, You could attract more customers to your business. With information about your capability, services, and helpful content, your customers will trust your expertise. In this application, you could publish content for your customers, and your customer could read them by mobile or web application.

Keeping customers history?

With this system, you could keep your customer's history in the system to access it whenever you want, and base on them, you could make a long time relationship with your customers.

Features

Users

- Look at different consultants profile if there is more than one person
- Buy consultation packages
- Chat and ask their questions with each consultant that the customer is interested in him
- Check their billings
- Check spent time from his package
- Send text, video, and audio messages
- Review the prepared content by admin
- Add contents to their favorite list to review in the future
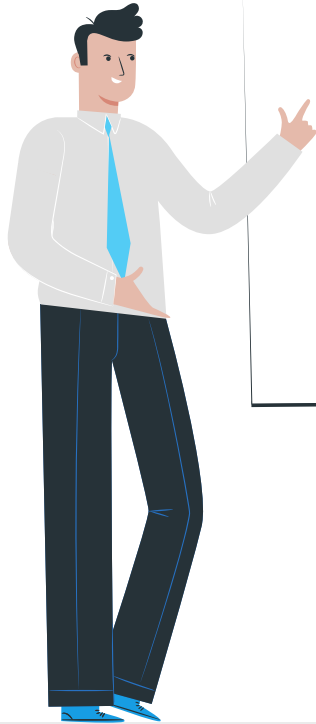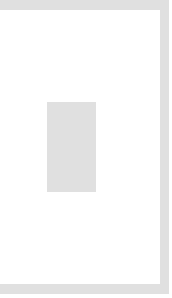- Choose and buy a consultation package

Admin

- Define consultants on the system
- Define different consultation packages
- Add a new user to the system
- Review the system events and actions
- Active or inactive a user or a consultants
- Check the payments and payments statistics
- Check the questions statistics
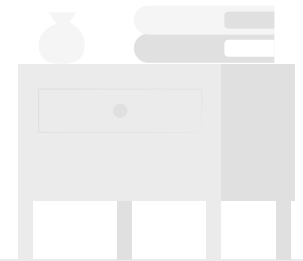- Add, remove or edit contents

Consultants

- View and edit profile
- View and answer the question by text, video and audio messages
- Ask questions from users by text, video and audio message
- View the customers history
- Check his income

Who we are?

We are a software development company based in Luxembourg with development offices in Armenia, Turkey, India, Pakistan, Iran, and Belarus. Our strategy is to bring the top 20% talents in different locations to create high-quality software at a low price.

Raznameh GROUP

THANKS

Do you have any questions?

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